

CORSO DI RECUPERO 3ATUR

Lez.1 del 6 febbraio 2010

TRAIN TICKETS

GOOD MORNING CAN I HELP YOU?

YES, PLEASE. I'D LIKE SOME INFORMATION ABOUT A TRAIN TO ROME

CERTAINLY SIR, WHEN WOULD YOU LIKE TO LEAVE/WHEN DO YOU WANT TO GO?

NEXT SATURDAY, EARLY IN THE MORNING IF POSSIBLE

JUST A MOMENT, I'LL CHECK. HERE WE ARE. THERE IS A FAST TRAIN LEAVING AT SEVEN TEN (7.10) FROM FLORENCE S.M.N. AND ARRIVING AT ROMA TERMINI AT EIGHT FORTY (8.40). DOES IT SUIT YOU?

YES, IT SUITS ME FINE. HOW MUCH IS A RETURN TICKET?

IT'S 78 EURO. DO YOU WANT TO BOOK NOW?

YES, THANK YOU. TWO RETURN TICKETS PLEASE

HERE YOU ARE SIR. IT'S ONE HUNDRED AND FIFTY-SIX (156) EURO.

THANK YOU. CAN I PAY BY CREDIT CARD?

OF COURSE SIR. HAVE A NICE JOURNEY.

VARIANTI

CI SONO RIDUZIONI PER BAMBINI?

ARE THERE ANY REDUCTIONS FOR CHILDREN?

SI, C'E' LO SCONTO DEL 10% SE HANNO MENO DI 12 ANNI

YES, THERE IS A TEN PER CENT REDUCTION FOR CHILDREN UNDER 12

VORREI VIAGGIARE PER 10 GIORNI IN TRENO IN ITALIA,
QUALE SOLUZIONE MI SUGGERIREBBE?

I'D LIKE TO TRAVEL FOR TEN DAYS IN ITALY BY TRAIN.
WHICH IS THE BEST WAY TO DO IT?/WHAT SOLUTION
WOULD YOU SUGGEST? ARE THERE ANY SPECIAL TICKETS?

LE CONSIGLIEREI UNA FLEXI RAIL CARD CHE HA UNA
VALIDITA' DI DIECI GIORNI E CHE LE PERMETTE DI
VIAGGIARE SULLA GRAN PARTE DEI TRENI ITALIANI
I'D SUGGEST A FLEXI RAIL CARD. THIS CARD ALLOWS YOU
TO TRAVEL FOR TEN DAYS ON THE MAJORITY OF THE
ITALIAN TRAINS

lessico

BIGLIETTO	TICKET
BIGLIETTO A/R	RETURN TICKET
BIGLIETTO SOLO ANDATA	SINGLE TICKET, ONE WAY TICKET
ORARIO DEI TRENI	TRAIN TIMETABLE
TRENO NOTTURNO	NIGHT TRAIN
VAGONE LETTO	SLEEPING CAR
SCOMPARTIMENTO A DUE LETTI	TWIN BERTH CABIN
VIAGGIO	JOURNEY
PARTIRE	LEAVE
ARRIVARE IN UNA CITTA'	ARRIVE IN
ARRIVARE ALLA STAZIONE DI UNA CITTA'	ARRIVE AT
PRENOTARE UN POSTO	RESERVE A SEAT/ BOOK
TRENO VELOCE	FAST TRAIN
PAGARE	PAY
CONTANTI	CASH
CARTA DI CREDITO	CREDIT CARD
TARIFFA	FARE
RITARDO	DELAY

SCIOPERO STRIKE
ADATTO SUITABLE
ANDARE BENE SUIT
RIDUZIONE REDUCTION
SUPPLEMENTO SUPPLEMENT

FLIGHT BOOKING

GOOD AFTERNOON, HOW CAN I HELP YOU?

I WOULD LIKE TO BOOK TWO SEATS ON A FLIGHT FROM PISA TO LONDON

CERTAINLY MADAME. WHEN WOULD YOU LIKE TO GO?

ON MONDAY THE TWENTY-SECOND OF FEBRUARY, COMING BACK THE FOLLOWING SATURDAY, THE TWENTY SEVENTH.

JUST A MOMENT, PLEASE. I'LL CHECK ON MY COMPUTER.

HERE WE ARE. YES THERE ARE SEATS AVAILABLE. SHALL I RESERVE THEM FOR YOU?

YES, PLEASE. MY NAME ISAND MY FRIEND'S NAME IS

VERY WELL MADAME. THE PRICE IS 200 EURO RETURN. DOES IT SUIT YOU?

YES, PERFECT. CAN I PAY CASH?

YES, OF COURSE. YOUR TICKETS WILL BE READY IN THE LATE AFTERNOON.

THANK YOU VERY MUCH. I'LL SEE YOU LATER THEN

VARIANTI

IL VOLO DI LUNEDI E' INTERAMENTE PRENOTATO. LE
ANDREBBE BENE QUELLO DI MARTEDI'?

THE MONDAY FLIGHT IS FULLY BOOKED. WOULD THE
TUESDAY FLIGHT SUIT YOU?

A CHE ORA PARTE IL VOLO DA PISA?

WHAT TIME IS THE FLIGHT FROM PISA

LA PARTENZA DA PISA E' ALLE 13.40 E ARRIVA A LONDRA
STANSTED ALLE 15,00

DEPARTURE FROM PISA IS AT THIRTEEN FORTY AND
ARRIVAL AT LONDON STANSTED IS AT FIFTEEN (HOURS)

LESSICO

VOLO FLIGHT

POSTO SEAT

AEROPORTO AIRPORT

VOLO DI A/R RETURN FLIGHT

VOLO DI SOLA ANDATA ONE WAY FLIGHT

PRENOTAZIONE BOOKING

PRENOTARE TO BOOK/ TO RESERVE

POSTO AL FINESTRINO WINDOW SEAT

POSTO NEL CORRIDOIO AISLE SEAT

BAGAGLIO LUGGAGE

BAGAGLIO A MANO HAND LUGGAGE

VALIGIA SUITCASE

SEGUENTE FOLLOWING

VOLARE TO FLY

ATTERRARE TO LAND

VOLO IN RITARDO DELAYED FLIGHT

VOLO CANCELLATO CANCELLED FLIGHT/DELETED

PARTENZA DEPARTURE

CORSO DI RECUPERO 3ATUR

Lez.2 del 13 febbraio 2010

CAR HIRE

Good evening sir, may I help you?

Yes, please. I 'd like to rent a car

Certainly. What type of car do you need?

I 'd like a middle size car

We've got a Fiat Punto available. Does it suit you?

Yes, it suits me fine.

Where would you like to pick up the car?

I'd like to pick it up at Milan airport and drop it off at Rome railway station

Perfect sir.

What about the fare?

The car costs 75 euro per day, all inclusive.

OK. What about the insurance?

We offer you a cdw, collision damage waiver, it covers all risks.

OK

Do you need any special equipment?

I would like a roof-racks and a baby seat.

Ok sir. That would cost you 5 euro per day.

What about the petrol?

You 'll have a full tank and you must return the car with a full tank

Very well. Can I pay with credit card?

Of course sir. I need also your driving licence.

Here you are.

Lessico

Prelevare la macchina= pick up the car

Consegnare = drop it off

Attrezzatura particolare= special equipment

Assicurazione=insurance

Serbatoio pieno= full tank

Benzina= petrol

Patente= driving licence

Portabagagli= roof-racks

Seggiolino per bambini= baby seat

Auto di media cilindrata= middle size car

FERRY CROSSING

Good morning madame, can I help you?

Yes, please. I'd like to book two seats on a ferry from Livorno to Bastia.

Of course madame. When would you like to leave?

Next Saturday in the morning.

There are two sailings on Saturday: one at 8 o'clock and it gets to Bastia at 13.00. The other is at 10.30 and it takes five hours like the first.

Perfect. Can I book now?

Yes, you can madame. The fare is 105 euro return per person.

Ok. I've also a small dog. Are pets allowed on board?

Yes they are, but we charge 30 euro.

That suits me perfectly. Can I pay cash?

Lessico

Traghetto = ferry

Posti a sedere = seats

Traversata = sailing/crossing

Addebito = charge

animali domestici = Pets

ammessi = allowed

a bordo = on board

tariffa = fare

PHONE CONVERSATION

Buongiorno, mi chiamo alberto palma, vorrei parlare con l'impiegato che si occupa delle prenotazioni

Good morning, alberto palma speaking, I'd like to speak with the booking clerk please

Un attimo signore, che glielo passo

Just a moment sir, I'll put you through to the booking clerk

Mi dispiace signore l'impiegato delle prenotazioni è fuori a pranzo. Può richiamare fra dieci minuti?

I'm sorry sir, the booking clerk is out for lunch. Could you call back in ten minutes?

CORSO DI RECUPERO 3ATUR

Lez.3 del 20 febbraio 2010

HOTEL PHONE BOOKING

Good morning, Hotel Palace, can I help you?

Good morning, my name's Palma and I'm calling from Prato, Italy. I'd like some information about your hotel.

Certainly sir. What do you need to know?

First I'd like to know about the facilities your hotel offers

Of course, sir. WE have got single, double and triple bedrooms, all with private facilities. Every room is provided with air-conditioning, minibar, satellite tv, hairdryer and double glazing.

Very well. What about a swimming pool?

Yes sir, we have got a swimming pool and a sauna. Moreover we offer our customers also a small gym and a fitness centre

Perfect. How much is a double bedroom per night?

A double bedroom costs 85 euro per night, with breakfast.

Ok then. I'd like to book a double room for a week, from the 1st to the 8th of July.

Very well sir, just a moment I'll check the availability. Yes, there is a room available for those dates. Could you give me your name and address sir?

OF course, my name is and my address is.....

Perfect sir. We usually require a 20 per cent deposit on the total fare.

Ok. Can I pay by credit card?

Certainly. We'll send you a written confirmation as soon as we receive the money.

Thank you very much then.

Thanks to you sir. We look forward to welcoming you in our hotel, bye.

HOTEL CHECK-IN

Good morning sir, can I help you?

Good morning, my name's Palma and I've got a reservation in your hotel for two weeks.

Certainly sir. I'll check immediately.

Here you are. Room number 112. Could you fill in this form please and sign at the bottom?

Here you are.

Could you also give me your documents.

Of course, here's my passport

Thank you sir, this is your keycard

Is there a lift?

Just round the corner. A porter will show you to your room

Thank you very much

HOTEL CHECK OUT

Good morning, I'd like to check out

Good morning sir, what room are you in?

112 thanks

Here's your bill sir. It's 625 euro, Seven nights in a double bedroom and 30 euro of phone calls.

Thank you.

How would you like to pay sir?

I'd like to pay by credit card. Do you accept Visa?

Yes we do, sir. Here's your receipt.

Thank you. Could you call me a taxi to the railway station?

Certainly. Your taxi will be here in fifteen minutes. Have nice journey back home sir.

Goodbye, thank you.

HOTEL DIALOGUES

Lessico

Servizi= facilities

Camera doppia=double bedroom

Camera singola=single

Camera tripla= triple bedroom

Necessario per caffè e tè =tea and coffee making facilities

Asciugacapelli=hairdryer

Doppi vetri= double glazing

Frigobar= minibar

Bagno in camera = private facilities

Tv satellitare= satellite tv

Telefono=telephone

Aria condizionata= air conditioning

Ascensore=lift, elevator

Piccola palestra= small gym

Piscina coperta=indoor swimming pool

Piscina all'aperto= (outdoor)swimming pool

Campi da tennis= tennis courts

Vista sul mare = sea view

Guardaroba= cloakroom

CORSO DI RECUPERO 3ATUR

Lez.4 del 27 febbraio 2010

IN TRAVEL AGENCY

HELLO!

HELLO.CAN I HELP YOU?

YES, I WAS WONDERING IF YOU CAN GIVE ME SOME INFORMATION ABOUT THE VENETIAN RIVIERA.

LET ME SEE, YES, THERE ARE SEVERAL PACKAGES ON OFFER THERE

WE WANTED TO GO FOR A WEEK IN THE SUMMER. CAN YOU

TELL ME WHAT MONTH IS THE BEST?

PROBABLY JULY BECAUSE IN AUGUST PRICES TEND TO BE HIGHER WHEN MOST OF THE ITALIANS TAKE THEIR HOLIDAYS. HERE ARE SOME BROCHURES.

SO WHAT TYPE OF ACCOMMODATION IS AVAILABLE?

THERE ARE HOTELS AND GUEST HOUSES IN ALL PRICE RANGES. THIS PAGE GIVES YOU AN IDEA OF WHAT'S ON OFFER.

THANKS

THERE'S A GOOD OFFER FOR THE THREE STAR HOTEL MAJESTIC HERE, ONE WEEK, SEVEN DAYS AND SIX NIGHTS FOR 700 EURO, INCLUDING BREAKFAST, DINNER, FLIGHTS AND TRANSFERS. THAT'S THE PRICE PER PERSON IN A DOUBLE ROOM. IF YOU WANT A SINGLE YOU'LL PAY A SUPPLEMENT THAT SOUNDS INTERESTING..

A **LETTER OF ENQUIRY** is a letter that a tourist writes to a Tourist Information Office (for example APT) in order to receive information about a region or a country he intends to visit.

Dear Sirs,

As I am planning to spend my summer holidays in your region with my family, I would like to receive your most recent brochures, accommodation list as well as transport information.

I am looking forward to receiving your prompt reply

Yours faithfully,

A **REPLY to an enquiry** is a letter written by a tourist information officer accompanying the sending of illustrative

material to a tourist who has requested it

Dear Sir/Madame,

Thank you for your letter dated 20th February.

Herewith enclosed you will find our most recent brochures and the other material you request.

We are looking forward to welcoming you to our region next summer,

Yours faithfully,

110 words

1. MOLTO NOTO	WELL KNOWN, FAMOUS, POPULAR
2. MAESTOSO	MAJESTIC
3. INCANTEVOLE	ENCHANTING
4. AFFASCINANTE	CHARMING
5. IMPAREGGIABILE	INCOMPARABLE
6. SPETTACOLARE	SPECTACULAR
7. MOZZAFIATO	BREATHTAKING, STUNNING
8. PRINCIPALE	MAJOR, MAIN
9. IMPRESSIONANTE	IMPRESSIVE
10. SORPRENDENTE	SURPRISING, AMAZING
11. IMPONENTE	IMPOSING, OUTSTANDING
12. ATTRAZIONE	ATTRACTION, HIGHLIGHT
13. META	DESTINATION, AIM
14. PATRIMONIO	HERITAGE
15. ARCHITETTURA	ARCHITECTURE
16. INTERNO	INTERIOR
17. CAPOLAVORO	MASTERPIECE
18. OPERA D'ARTE	WORK OF ART
19. VISTA	VIEW
20. VISTA (BELLEZZA)	SIGHT
21. GIRO TURISTICO	SIGHTSEEING TOUR
22. LOCALITA' TURISTICA	RESORT
23. LOCALITA' BALNEARE	SEASIDE RESORT
24. LOCALITA' MONTANA	MOUNTAIN RESORT
25. PAESAGGIO	LANDSCAPE
26. GALLERIA D'ARTE	ART GALLERY
27. FACCIATA	FAçADE

28.	ESPLORARE	EXPLORE
29.	ESSERE COSPARSO DI	TO BE DOTTED WITH
30.	DOMINARE	TO DOMINATE
31.	COMPRENDERE (INCLUDERE)	INCLUDE
32.	OFFRIRE	TO OFFER
33.	VANTARE	TO BOAST
34.	RISALIRE A	DATE BACK
35.	OSPITARE	TO HOUSE, TO HOST
36.	AMMIRARE	ADMIRE
37.	USARE	USE
38.	AMPIA SCELTA	WIDE CHOICE
39.	AMPIA GAMMA	WIDE RANGE
40.	VARIETA'	VARIETY
41.	INCONTAMINATO	UNSPOILT
42.	SELVAGGIO	WILD
43.	SPLENDIDO	SPLENDID
44.	MERAVIGLIOSO	WONDERFUL
45.	MERAVIGLIOSO	MARVELLOUS
46.	ESCLUSIVO	EXCLUSIVE
47.	POPOLARE	POPULAR
48.	PITTORESCO	PICTURESQUE
49.	ELEGANTE	ELEGANT, SMART
50.	COLLINA	HILL
51.	COLLINARE	HILLY
52.	NOTEVOLE	REMARKABLE
53.	SPIAGGIA	BEACH
54.	SPIAGGIA SABBIOSA	SANDY BEACH
55.	SPIAGGIA SASSOSA	PEBBLE BEACH
56.	SPIAGGIA CON SCOGLI	ROCKY BEACH
57.	DELIZIOSO	DELIGHTFUL
58.	DELIZIOSO (CIBO)	DELICIOUS
59.	PIATTO TIPICO	TYPICAL DISH
60.	VECCHIO	OLD
61.	ANTICO	ANCIENT

62. MERCATO DELL' ANTIQUARIATO ANTIQUE
MARKET

63. CAMPAGNA COUNTRYSIDE

64. SCOGLIERA CLIFF

65. COSTA FRASTAGLIATA RUGGED COAST

66. PENDIO SLOPE

67. SCOSCESO STEEP

68. VIGNETI VINEYARDS

69. OLIVETI OLIVE GROVES

70. STRADINE STRETTE NARROW LANES

71. TERME SPAS

72. VALE LA PENA VISITARE = WORTH VISITING

73. VALE LA PENA VEDERE = WORTH SEEING

74. VALE LA PENA COMPRARE = WORTH BUYING

75. VALE LA PENA ASSAGGIARE = WORTH TASTING

76. AFFOLLATO = CROWDED

77. DURANTE TUTTO L'ANNO = THROUGHOUT THE
YEAR

78. BANCHERELLE COLORATE= COLOURFUL STALLS

79. STABILIMENTI BALNEARI = BATHING

ESTABLISHMENTS

80. PRODOTTI ARTIGIANALI =HANDICRAFTS

81. VEGETAZIONE RIGOGLIOSA = LUSH VEGETATION

82. CITTADINE MEDIEVALI = MEDIEVAL TOWNS

83. PORTO PITTORESCO = PICTURESQUE HARBOUR

84. INFINITE = ENDLESS

85. AMBIENTE = ENVIRONMENT

86. LUSSUREGGIANTE = LUXURIANT, LUSH

87. PICCOLO VILLAGGIO = HAMLET

88. INEGUAGLIABILE = UNEQUALLED

89. TEMPO LIBERO = FREE TIME, LEISURE

90. AMBIENTE= ENVIRONMENT

91. INQUINAMENTO= POLLUTION

92. INQUINATO=POLLUTED

93. CAMPAGNA = COUNTRYSIDE
94. FIUME = RIVER
95. SPONDA DEL FIUME = RIVER BANK
96. RIVA DEL LAGO = LAKE SHORE
97. ATTIVITA' = ACTIVITIES
98. COMPRENDERE = INCLUDE
99. VILLAGGI DI PESCATORI = FISHING VILLAGES
100. CATTEDRALE = CATHEDRAL
101. ENTE TURISTICO = TOURIST BOARD
102. DA COSTA A COSTA = COAST TO COAST
103. ECCELLENTI ACQUISTI = EXCELLENT SHOPPING
104. VALE LA PENA ESPLORARE = WORTH EXPLORING
105. ARROCCATO = PERCHED ON, NESTLED
106. LINEA COSTIERA = COASTLINE
107. RILASSANTE = RELAXING
108. DIVERTIMENTO= ENTERTAINMENT
109. PARCHI A TEMA= THEME PARKS
110. SCIVOLI ACQUATICI= WATERSLIDES

Apt forte dei marmi

Sea, mountains, hills, endless sandy beaches and rich Mediterranean vegetation. Very few other places are capable of offering such a variety of environments within a relatively limited space. This explain perfectly the undisputed charm of Versilia in everyone's imagination as one of the most attractive holiday destination, symbol of fun and lightheartedness, but also culture, nature and glamour

Lying along the coastal shore of Tuscany, in the province of Lucca, Versilia is one of the most fascinating area IN the entire Region. A unique territory, it includes seven

municipalities i.e. Viareggio, Pietrasanta, Camaiore, Forte dei Marmi, Massarosa, Stazzema and Seravezza. The area offers a diversified natural environment, combined with a remarkable artistic and architectural heritage, reminiscent of a rich historical and cultural past

In summer or in winter, thanks to its many historical and environmental destinations and to a particularly mild climate, Versilia allows visitors to enjoy the endless soft sandy beaches as well as the luxuriant countryside including the Apuan Alps and protected areas, ideal destinations for hiking and mountain bike touring.

At the same time, the INLAND from the inhabited centres, offers the possibility to go on QUIET walks in the pinewoods and easy cycling ENJOYABLE tours full of point of interest and beautiful landscape. The countryside of Versilia contains a rich heritage of fascinating medieval parish churches, romantic hamlets, archaeological sites and Roman finds, surrounded by protected areas and natural reserves.

Daytime and nighttime Versilia is in a position to provide entertainment and fun, parallel to the most famous holiday resorts, offering unequalled summers and countless leisure opportunities with its many discos and nightclubs. In addition, Versilia boasts a wide range of initiative and festivals such as the famous Viareggio Carnival , the 'Puccini Opera Festival' or the international 'Political Satire Prize'